



DIAMOND AWARDS CROWN AN EXCITING 2015

The year 2015 was an exciting one for Mediscor. The highlight of the year was moving into our new office building during April, which we have named after the Baobab tree. In May, we held our 16th annual golf day. We published the 13th edition of the Mediscor Medicines Review (MMR) in July, which is still highly regarded and serves as a valuable resource for the industry. And, in August, we hosted yet another successful client workshop where we have shown that over the past five years, the cost increases experienced by our clients are significantly lower (more than 5%) than that of the industry, as measured by the Council for Medical Schemes.

To crown this exciting year, the PMR results for 2015 have been released, and it is my pleasure to share with you that Mediscor has once again been awarded two Diamond Arrow awards. Over the past 14 years, Mediscor has been recognised by the PMR Awards Committee, and this is the sixth consecutive year that we received two Diamond Arrow awards for being the highest rated managed care organisation in a specialist service category. The two awards are for:

- Chronic Medication Management (8.83 out of 10.0)
- Technology Services and Electronic Medicine Management (8.10 out of 10.0)

Both these categories reflect Mediscor's core business, as they directly relate to our electronic claims processing and chronic medicine authorisation management (ChroniLine) functions.

The PMR Awards are held annually to benchmark the standards of products and services in South Africa, with the Diamond Arrow being the highest honour a company can receive. The fact that Mediscor has yet again walked away with two awards is testimony to our outstanding track record and consistency in service delivery, and confirms our success in being the most trusted PBM solution in our market.

As we look forward to welcoming 2016, we will as always strive to maintain our proud ethical values, to deliver market leading services and to continue being innovative. We want to live our vision of setting the benchmark.

Finally, we wish to pay tribute to the many clients who have provided us with their loyal and unequivocal support through the years. We thank you for the share that you have had in our success.

Yours sincerely,

Christo Rademan
Chief Executive Officer